

Expanding access to care

While the economy in our diverse community continues to struggle, many families find that they can't afford the care they need for urgent or chronic health problems. But that doesn't mean they have to go without medical treatment. South Jersey Healthcare has a proud history of helping residents without health insurance get the coverage they need and access to care when they need it most.

As a not-for-profit health system, it is our mission to provide quality health care and services to all individuals in a non-discriminatory manner regardless of ability to pay.

Committed to Removing Financial Barriers

We are committed to removing financial barriers to health care services for each and every person who is vulnerable, uninsured or underinsured. This is why South Jersey Healthcare offers charity care to anyone without insurance who earns up to 200 percent of the Federal Poverty Guidelines; substantial discounts are available to those earning up to 550 percent of the Federal Poverty Guidelines.

Our goal is to work with each individual to fully explore payment options and financial assistance. Financial counselors make every effort to assist patients with eligibility and enrollment in all available federal, state and local programs including Medicare, Medicaid, NJ FamilyCare and State Children's Health Insurance Program (CHIP).

Recognizing that there are circumstances where a patient may not qualify, additional financial assistance is available through the South Jersey Healthcare Financial Assistance Program (SJH's internal charity care). Charity care and financial assistance policies are available in both English and Spanish. Translation and interpreter services are always provided to improve access to care for all.

South Jersey Healthcare

ANNUAL STATISTICAL SUMMARY

Key Services	2009	2010
Surgeries	19,523	17,905
Physical Therapy Treatments	129,879	123,652
Occupational Health Visits	24,791	29,873
Dialysis Treatments	17,729	17,258
Diagnostic Imaging Procedures	237,194	233,163
Radiation Therapy Treatments	22,106	23,967
Emergency Room Visits	102,597	102,454

Inpatient Admissions	2009	2010
Adult & Pediatric	19,193	19,458
Special Care Nursery	259	248
Mental Health	1,533	1,529
Births	2,509	2,494

\$20.8 million – non-reimbursed Medicaid and Medicare costs of care

In most cases, government sponsored health insurance programs, such as Medicaid and Medicare, do not cover the entire cost of care, resulting in millions of dollars of uncompensated care. In 2010, the hospital's Medicare shortfall totaled \$16.2 million and Medicaid totaled \$4.6 million of unpaid costs on health services when federal and state reimbursement fell short of the actual cost of care.

\$38.1 million – charity care to the uninsured and underserved (at cost)

To help meet the needs of patients who have no health coverage and cannot afford to pay for health care services, SJH provided \$14.5 million in NJ Charity Care in 2010 and gave \$23.6 million worth of health services to community residents through South Jersey Healthcare's internal charity care.